



## DYNANET'S MISSION

Provide System Integration Services Focused on our Public and Private Customer's Mission that Solves Complex Business Problems.

## DYNANET CORPORATE GOALS

Provide a dynamic and challenging environment as the employer of choice.

Ensure customer satisfaction through the delivery of quality people, services, and products.

Anticipate customer's needs through the use of innovative and cutting-edge approaches and solutions.

Be a socially responsible company.

Be a trusted business partner.

## Message from Sean Peay, Dynanet CEO



As we end this fiscal year, we are focusing on new beginnings at Dynanet and are making many changes. We are building our business development team with experts in the IT industry that have strong knowledge of the federal government and strong relationships with industry partners. Dynanet's software development operations have been evaluated and are consistent with industry best practices rated Maturity Level 3 (ML3). Our proven delivery processes enable us to meet customer requirements faster, more cost-effectively, and with greater consistency. As we focus on these changes, we also continue to deliver on our promise to our current customers – providing excellent customer service on every project, every time. All of these stories and much more are highlighted in this issue of Dynanet's quarterly newsletter.

## Corporate News

### CMS Recognizes Dynanet's Outstanding Support July 2018

Because of the Medicare Access and CHIP Reauthorization Act (MACRA) of 2015, the Centers for Medicare & Medicaid Services (CMS) started the New Medicare Card Project to remove Social Security Number (SSN) and issue redesigned Medicare cards with a new Medicare Beneficiary Identifier (MBI). The primary goal of the project is to decrease Medicare beneficiaries' vulnerability to identity theft by removing the SSN-based Health Insurance Claim Number (HICN) from Medicare cards.

Removing SSNs from Medicare cards and making the necessary changes to underlying systems and processes required coordination among federal, state, and private sector stakeholders over several years. Dynanet, as the maintainer of the

CMS Common Working File (CWF) System, successfully deployed their component as part of its April 2018 quarterly release. Leading up to implementation, CMS at the CWF Program Monthly Review meeting recognized the Dynanet team led by Anil Katragunta for their above and beyond support.

***“Anil went above and beyond to help CMS resolve a potential critical issue yesterday that could have impacted over 150 million [beneficiary] records. Through Q&A discussions between the [Medicare Administrative Contractors] and [Enrollment Database], ... Anil dropped what he was doing and offered to run test scenarios. He quickly sent us his findings and was available for follow up discussions and questions... I want to thank Anil and his team for their assistance and hard work.”***

During the March CWF Program Monthly Review meeting, CMS recognized Anil and the team for their quick responsiveness regarding the accommodation and implementation of a last minute urgent Change Request. ***“CMS thanks the [Common Working File Maintainer] Team for implementing the change so quickly!”***

#### **Dynanet Achieves Software Development Maturity Rating July 2018**

CLEAR STEPS, a Capability Maturity Model Integration (CMMI®) Institute partner, recently found the software development operations of Dynanet’s Baltimore office consistent with industry best practices rated Maturity Level 3 (ML3). Those findings confirm that Dynanet’s software development processes and team performance follow the Institute’s guidance for successful organizations. This result builds upon the independent CMMI® ratings and International Organization for Standardization (ISO) 9001 certifications Dynanet received in 2009, 2012, and 2015. According to Bill Gillan, Dynanet Chief Operating Officer, ***“Our proven delivery processes enable us to meet customer requirements faster, more cost-effectively, and with greater consistency. The result is happier customers and employees.”***

To complete this year’s appraisal, a six-person team spent over a week thoroughly reviewing process documentation and work products, and interviewing members of the Baltimore office while comparing its observations to CMMI®-recommended best practices in 18 different process areas (e.g., configuration management, organizational process management, training, project monitoring and control, risk management, and technical solution). The CMMI® Institute reviewed and approved the team’s findings in May 2018 to affirm the ML3 rating, which is given to

proactive organizations that leverage corporate standards providing guidance across projects, programs, and portfolios.

The appraisal team cited these strengths in its final findings presentation to highlight Dynanet practices exceeding CMMI® requirements:

- Change requests and detailed impact analyses
- The processes and tools used to estimate effort
- Techniques for stakeholder involvement
- Comprehensive process compliance audits
- Traceability of requirements to test cases
- Detailed software installation instructions
- Analysis, requirements, design, and code walkthroughs
- Thoroughness of project management plans

CMMI® is a process improvement framework used by the best companies of all sizes across many industries. In 2017, all five “Fortune World’s Most Admired Companies” had at least one organizational unit with an active CMMI® rating and the Fortune #1 or #2 company in 10 different industries used CMMI®. Organizations using CMMI® have reported significant improvements in cost and schedule management, productivity, quality, and customer satisfaction.

### Red Hat DevNation Federal Conference

June 2018



Peter Anih, CTO

Peter Anih, Dynanet CTO, spoke at the RedHat DevNation Federal Conference. Peter was part of a panel focused on “Implementing DevSecOps in Government”. The conference focused on the revolutions happening in communities around containers, data, and application modernization. Attendees learned how visionary teams in federal government are innovating with open source, and heard from leaders in the private sector doing the same.

### ACT-IAC Federal Insights Exchange

June 2018

Peter Anih, Dynanet CTO, facilitated ACT-IAC’s panel discussion with the Department of Homeland Security (DHS). DHS is comprised of multiple components and directorates that have many unique and challenging missions consisting of securing our country, facilitating travel and trade, and responding to natural disasters and other life changing events. The session explored how DHS utilizes cutting edge technology such as wearables, artificial intelligence, and big data platforms. The session shared insights into the challenges of the DHS mission and how technology is being used to support it.



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### Dynanet Blog

Did you know that Dynanet has a blog? We publish monthly articles on hot topics in the IT world. Our most recent blog unravels the mysteries of Blockchain. To read the full blog posts, go to <https://dynanetcorp.com/blog/>

## Employee News

### HomeBenefitIQ

Dynanet employees have access to HomeBenefitIQ. This program streamlines the buying, selling and financing of one of your most important assets – real estate. This innovative program provides a 24/7 web-based platform for employees to access a team of local experts, including real estate agents, mortgage bankers, settlement attorneys, insurance agents and financial planners. For more information, go to [www.homebenefitiq.com](http://www.homebenefitiq.com) or contact Paul Ahearn at [paul.ahearn@fitzgeraldfinancial.net](mailto:paul.ahearn@fitzgeraldfinancial.net).

### Employee Referral Bonus Program

As a reminder to Dynanet employees, referrals are both appreciated and compensated. Please go to [www.dynanetcorp.com](http://www.dynanetcorp.com) and click on the Careers tab for more information on the Employee Referral Bonus Program and to view the open positions. You may also direct candidates to our website to apply online.

### Welcome to our New Employee

<b>Dynanet Corporate Office</b>	Dennis Barongan	Senior Director
	Michael Gaffney	Senior Director
	Mohamed Rajraji	Senior Director of Technology
<b>FDA MARCS</b>	Rick Saffery	Junior Network Engineer
<b>NIAID IBM</b>	Dominic Wells	Senior Tester

## Employee Profile

### Dennis Barongan, Senior Director



Dennis is joining Dynanet's growing business development team as a Senior Director. As a Senior Director, Dennis is focused on new business opportunities to drive growth in the company's DHS and Healthcare sectors.

Dennis is an enterprising and highly accomplished business executive with a strong focus on the Department of Homeland Security.

Dennis has a proven ability to develop creative competitive strategies, apply innovative partnerships, and successfully implement IT solutions to further the missions of Federal customers.

Prior to joining Dynanet, Dennis was a key leader at BRMi and Agilex (acquired by Accenture Federal Services) in developing new business opportunities to penetrate DHS agencies.

Dennis graduated from Virginia Tech in 1995 with a Bachelor of Science degree in Mechanical Engineering.

## Social Responsibility

### Dynanet Supports Celebrate Life Golf Tournament May 2018

Dynanet supported the 18<sup>th</sup> Annual Celebrate Life Golf Tournament. The proceeds benefit the Lupus Foundation of America. Lupus is a chronic, autoimmune disease that can damage any part of the body. The Lupus Foundation of America is the only national force devoted to solving the mystery of Lupus.

### Dynanet Participates in the Annual HBCU CDM Fundraiser June 2018

Dynanet participated in the second annual HBCU CDM Golf Fundraiser & Silent Auction. This event raises money to provide transportation, lodging and other accommodations to over 400 students who attended HBCU's National Conference. The HBCU Career Development Marketplace is a national conference designed to inform and educate top undergraduate and graduate students of Historically Black

Colleges and Universities about developing their careers. This annual event brings students from across the United States together with corporations, organizations and government agencies interested in enhancing their workplace diversity by recruiting interns and employees from the nation's HBCUs.

**ABOUT DYNANET**

Dynanet Corporation has a long history of successfully assisting federal and state governments in accomplishment of their missions. The proof of our success is in the numerous commendations and awards we have been given and the list of partners who choose Dynanet as a business team member. A highly experienced and senior leadership team with both private sector and federal experience leads our talented and certified professionals.

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**Feedback**

We hope you find the information in this issue of the Dynanet Newsletter useful. Please let us know what you think. Send your feedback to Sherri Brown at [sbrown@dynanetcorp.com](mailto:sbrown@dynanetcorp.com)