

A Message from the Leadership Team: Mo Rajraji, Senior Director of Emerging Technologies

McKinsey reports that 70% of organizations fail to derive business value from their investment in new solutions. Evidence suggests four primary reasons: a severe deviation from client requirements, a lack of adequate talent, culture overlook, and limited executive support. This alarming trend has reignited an interest in integrating Human-centered Design (HCD) with existing practices, methodologies, and frameworks. HCD is an innovative problem-solving technique that combines engineering elements with design elements and involves users and stakeholders throughout the design and development of systems. At Dynanet, HCD is a tool to understand complex problems and systems and develop new practices to design these systems, driving innovation and value to our clients, and reducing the likelihood of failure. Aligning with this vision, we begin our journey to embed HCD by building skills and capabilities and encouraging experimentation and learning. We firmly believe that your participation and contribution are indispensable to maturing this practice. If you are ready to embark on this exciting journey, please email us at innovations@dynanetcorp.com.

Dynanet Project Highlights

Since the pandemic began, Dynanet has delivered about 40 different software enhancements to help Medicare beneficiaries fight COVID-19. Under the Centers for Medicare & Medicaid (CMS) Common Working File Maintenance (CWF) contract, Dynanet supports the CWF system, a key part of the Medicare IT eco-system. Medicare insures over 60 million Americans through about 1.5 million healthcare providers that handle more than 1.3 billion claims annually worth close to \$500 billion every year. The COVID-19 pandemic had a direct impact on our support team, the Medicare program, and its beneficiaries. The pandemic challenged the team to work virtually 100% while still meeting pre-pandemic Service Level Agreements. It also required CMS to respond quickly to constantly changing healthcare coverage and payment scenarios. Dynanet's team met these challenges, demonstrating exceptional service during this difficult time. All COVID-19 Medicare changes to CWF were high-profile requests that required additional effort within tight timeframes. A recent request will enable CWF to allow payments for rapid self-test kits. Dynanet "fast-tracked" the COVID-related changes to CWF, getting mandated legislative changes to production in a matter of days. The CMS COR has regularly expressed appreciation, six separate times in just the last year, for Dynanet's efforts related to quick implementation of COVID-19 changes as emergencies.

Dynanet Employee Spotlight

Girish Kumar Kanugo joined Dynanet as an Applications Systems Analyst to support the General Services Administration's (GSA) CAMEO contact. Girish was responsible for implementing the enterprise level uPIID project across all CAMEO applications. His tasks involved analyzing existing legacy systems and capturing the functionality, technology impacts and interaction and integration with other internal and external systems. In 2019, Girish assisted in transitioning the CAMEO knowledge to the newly on-boarded contractor for GSA's COMET contract, which supported the GSA IT & Global Supply organizations. His experience and knowledge of GSA systems has made him part of some major GSA initiatives, including the Multiple Award Schedule (MAS)/Multiple Contract Consolidation (MCC) project, Modernization with Cloud FIS Transformation Phase 1, Global Supply Chain projects & recently the Executive Order on Ensuring Adequate COVID safety protocols for Federal Contractors Mass Mod. His knowledge spans from analysis to project management and he works alongside financial analysts for budgeting, monthly/quarterly financial and variance reports. Since 2016, Girish has been supporting several mission critical projects at GSA, is a go-to resource for GSA's IT division government managers and communicates across cross-functional application teams. Girish's proven ability to handle multiple roles for GSA enterprise level projects makes him a standout as he continues to grow and help GSA in its upcoming operations.

Job Openings

Information Systems Security Officer
Database Developer
Project Manager - Senior
Software Developer
User Experience Designer - Senior
DevOps Engineer - Senior
DevOps Engineer
Web Programmer - Senior
Web Programmer - Junior
System Engineer I
Sharepoint Developer - Senior
ServiceNow Developer - Senior
IT Governance Analyst
DevOps Engineers Mid-Level
AWS Solutions Architect
.NET Developer

Referral Bonus: As a reminder to Dynanet employees, referrals are both appreciated and compensated.

New Staff – Welcome!

Suzanne Komara
Senior Director for Program
Management and Growth

Upcoming servicenow

Dynanet is in the process of creating a corporate-wide ServiceNow Practice Area. If you are interested in getting certified in ServiceNow for free, please reach out to Dynanet CTO, Peter Anih (panih@dynanetcorp.com) for more information.

For real time updates, please access us on [in LinkedIn](#) [Twitter](#) [Facebook](#)

Do you have news for the Dynanet Monthly Newsletter? New project update? Recent award? Contact Sherri Brown at sbrown@dynanetcorp.com

